

# Change of ownership for Queensland Motorways

QUEENSLAND MOTORWAYS is now owned by the State's public sector Defined Benefit Fund, under the management of the QIC Limited (QIC).

Under the arrangement, QIC Global Infrastructure will manage the investment in Queensland Motorways.

Queensland Motorways Acting CEO John Gardiner welcomed the transfer to QIC (on behalf of the Defined Benefit Fund) saying it was a good fit for the company and would provide many opportunities for long-term growth.

'QIC is one of the largest institutional investment managers in Australia and a natural owner for this type of asset,' he said.

'QIC also holds interests in the tolled M7 Motorway in New South Wales and is part of the successful consortium awarded a 99-year lease of the Port of Brisbane in late 2010.'

A new Board of Directors has been appointed comprising non-executive directors Ross Israel and Leisel Moorhead from QIC Global Infrastructure, and Alan Millhouse, Consultant at Allens Arthur Robinson.

Mr Israel said QIC's aim was to ensure that Queensland Motorways operated as a stand alone commercial entity with its own internal management and separate board.

'Queensland Motorways is an attractive, well-established toll road operator with a

40-year concession and CPI linked revenues,' he said.

'Our objective is to ensure the motorways continue to run safely and effectively for motorists, operate efficiently with a cohesive workforce and make a sustainable return to the Defined Benefit Fund,' he said.

Mr Israel said recruitment of the executive team for Queensland Motorways was well progressed and had attracted a field of high calibre candidates.

'Shirley Robertson, formerly General Manager Human Resources and Operations at ConnectEast in Melbourne, commenced as Chief Operations Officer in early July,' he said.



**QUEENSLAND  
MOTORWAYS**

Connecting People and Places

- RIGHT: TERRAIN WAVES ON THE SIR LEO HIELSCHER BRIDGES INSPIRED BY THE CURVES OF THE BRISBANE RIVER.
- ↓ BELOW: THE PEDESTRIAN CYCLEWAY ON THE SIR LEO HIELSCHER BRIDGE-SOUTH.
- ↓ FAR BELOW: QUEENSPORT ROCKS PARK.



## SOUTHERN EXTENSION PROGRESS SEES GATEWAY UPGRADE PROJECT NEARING COMPLETION

Work on the \$240 million southern extension to the Gateway Upgrade Project is progressing well.

Due for completion in mid 2011, the extension works include widening the Gateway Motorway from four to six lanes between Mt Gravatt-Capalaba Road and Miles Platting Road, as well as pavement resurfacing through to the Pacific Motorway.

Acting CEO John Gardiner said when the Gateway Upgrade Project was fully complete it would signify a remarkable achievement for Queensland Motorways and contractor Leighton Abigroup Joint Venture.

'Following its full completion, the Gateway Upgrade Project will provide motorists with more reliable travel from Nudgee in the north, all the way through to the Pacific Motorway in the south,' he said.

'The project has already delivered a twin bridge facilitating 12 lanes of traffic across the Brisbane River, seven kilometres of new motorway in the north and 16 kilometres of upgrades to the south of the bridges.'

# Community embraces new features of the Gateway Upgrade Project

QUEENSPORT ROCKS PARK, an undiscovered suburban haven located underneath the southern approaches to the Sir Leo Hielscher Bridges, is now open.

The new park provides a link to the pedestrian and cycle path on the Sir Leo Hielscher Bridge-South and is a high quality recreational facility for the local community.

The establishment of this exciting new community facility is a legacy of the \$2.12 billion Gateway Upgrade Project. Demonstrating its commitment to community collaboration, the Project Team actively engaged with a wide range of community and local business representatives to finalise the design for the park.

Facilities include parking for vehicles and coaches, benches and picnic tables, a bike rack, lawn areas, interpretive signage, a natural amphitheatre and memorial plaques.



More than 90,000 LED lights are now providing a spectacular feature on the Sir Leo Hielscher Bridge-South.

The lighting features a range of interchangeable colours and is a wonderful way to illuminate the form of the twin bridges in the night sky.

The approaches to the bridges now feature visually striking urban design structures known as 'terrain waves'.

Rusty in colour and illuminated by red lights at night, the terrain waves were inspired by the meandering curves of the Brisbane River.

## STAKEHOLDER AND COMMUNITY ENGAGEMENT

Queensland Motorways is committed to engaging with key stakeholders and the local community when delivering its major projects.

Acting CEO John Gardiner said implementing and maintaining effective stakeholder and community relations programs was of vital importance to Queensland Motorways.

'Queensland Motorways takes a proactive approach to ensure factual and timely communication is delivered throughout any project,' he said.

'Following an extensive analysis of the activities which may impact or raise concerns with stakeholders, motorists or the neighbouring community, strategic communication plans are developed and implemented to ensure effective two-way communication.'

Queensland Motorways has delivered highly successful community and stakeholder relations plans to date, including consultation during its transition to free-flow tolling and the current Gateway Upgrade Project.

Mr Gardiner said that minimising disruption and inconvenience to stakeholders was a key priority, particularly when undertaking works along the motorways.

'The Gateway and Logan motorways are major motorway links in south-east Queensland and their maintenance and up-keep is necessary,' he said.

'At the same time it's important to keep stakeholders up-to-date by providing them with accurate and timely information before any works occur and also ensuring prompt resolution of problems if they arise.'

↓ BELOW AND BELOW LEFT: QUEENSLAND MOTORWAYS CONNECTING WITH THE COMMUNITY.

# Gateway Upgrade Project wins Project of the Year award

DELIVERING THE GATEWAY UPGRADE PROJECT on budget and seven months ahead of schedule has won Queensland Motorways and the Queensland Government the prestigious National Infrastructure Project of the Year award.

Queensland Motorways Acting Chief Executive Officer John Gardiner said the project had been delivered quickly and without major impacts.

'Queensland Motorways and our construction partners have maintained the existing network capacity throughout construction, rebuilding the Gateway Motorway day and night, to ensure that this vital artery continued to flow every day,' he said.

Mr Gardiner said one of the keys to the project's success was the strength and professionalism of the team.

'Queensland Motorways is rightly proud of its achievements and again I thank our team for a job well done,' he said.

'We forged strong working relationships with the State Government and contractor, Leighton Abigroup Joint Venture, to get the job done.'

The Gateway Upgrade Project comprised 20 kilometres of new and upgraded motorway, as well as the duplication of the iconic Gateway Bridge. With the project team beating its deadlines and budgets, the State Government fast-tracked a final four kilometre extension to the project scope which is expected to be completed within the original project timeframe of mid 2011.

This award is the second for the project, having won an Engineers Australia State Engineering Excellence Award in 2007 for its procurement phase.



↑ ABOVE: THE QUEENSLAND MOTORWAYS TEAM ACCEPTS THE NATIONAL INFRASTRUCTURE PROJECT OF THE YEAR AWARD.



# Smart Transport Research Centre

QUEENSLAND MOTORWAYS is a proud partner of the Smart Transport Research Centre (STRC).

The centre is the first of its kind in the world, combining academic expertise from leading Australian universities with private and government sector innovation, resources and experience.

Queensland Motorways Acting CEO John Gardiner said the Centre's research and development ultimately would bring significant benefits to road users.

'As operator of the Gateway and Logan motorways, where we see more than 200,000 trips every day, we are excited at the prospect of seeing world leading researchers working with industry and government towards developing smart transport solutions for the greater Brisbane area,' he said.

Mr Gardiner said while building new road infrastructure, such as the Gateway Upgrade Project, was necessary to increase capacity for a growing population, there were other options to improve infrastructure capacity and traveller experience, so it was important to continue to work towards smart transport solutions.

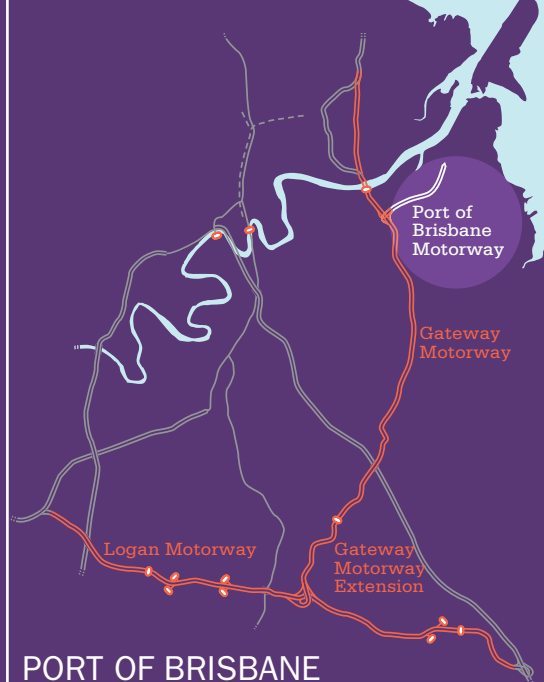
'Queensland Motorways has already invested in the smart transport arena, by successfully implementing free-flow tolling and Intelligent Transport Systems on its road network,' he said.

'These initiatives have delivered substantial travel time savings, a safer road environment and better communication that enables motorists to make informed travel decisions.'

'The next step is for us to work as an industry to better understand the broader picture across all roads and transportation networks, and work together to deliver excellence in smart transport solutions that benefit our customers.'



↑ ABOVE: QUEENSLAND MOTORWAYS ACTING CEO JOHN GARDINER (SECOND FROM RIGHT) AT THE STRC LAUNCH.



## PORT OF BRISBANE MOTORWAY TRANSFERS OWNERSHIP

As part of the transfer to the State's public sector Defined Benefit Fund (as managed by QIC) and the introduction of a new Road Franchise Agreement, Queensland Motorways no longer owns the Port of Brisbane Motorway.

The assets and liabilities of the Port Motorway Company Limited were transferred to the State on 1 April 2011.

## CHARITY GOLF DAY

The third Queensland Motorways annual charity golf day was held on 17 June 2011 at the beautiful Glades Golf Course in Robina.

The day was a great opportunity for the Queensland Motorways management team and our industry partners to enjoy 18 holes of championship golf—all while helping to raise funds for a very worthy charity, the Cerebral Palsy League (CPL).

The CPL is a non-profit organisation that provides vital support and services to over 5,000 children and adults with cerebral palsy and related physical disabilities because they believe everybody has the same right to a fulfilling life.

CPL provide services every day, at every stage of their clients' lives and have been doing so for over 60 years in thousands of homes, schools, communities and workplaces across Queensland.

For more information or to make a difference to the lives of people with a disability, call 1800 819 086 or visit [cplqld.org.au](http://cplqld.org.au)

## New tolling ombudsman for Queensland

**TOLLING CUSTOMER OMBUDSMAN (TCO)** Mr Michael Arnold will be appointed to oversee the dispute resolution process for Queensland Motorways customers from mid 2011.

Mr Arnold already provides a free and independent alternative dispute resolution process for toll road customers in New South Wales and Victoria, and will shortly undertake this service for motorists travelling the Gateway and Logan motorways.

Customers will be able to forward their issues to the ombudsman only after all avenues of dispute resolution have been explored with Queensland Motorways.

Mr Arnold has the power to make a decision regarding a customer's enquiry or complaint and Queensland Motorways has agreed that it will abide by these decisions.

For more information visit [www.qldmotorways.com.au](http://www.qldmotorways.com.au) or call 07 3323 0000

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